oneills.com

Returns & exchanges

We are committed to selling high-quality products that we hope you will enjoy. We are also aware that for one reason or another there may be a need to exchange or return your purchase. This can be done within 28 days of receipt. Please return items in a saleable, unworn and undamaged condition with all tags, and in their original packaging.

Returning some or all of your items from your order is simple. Follow the steps below:

- 1. Complete this return form, with the appropriate information in each box.
- 2. Securely package the completed returns form and items you wish to return and affix the address label overleaf.
- 3. Return item(s) through Post Office or Courier.

Return Codes

1 Wrong item 2 Too small 3 Too big 4 Not as expected 5 Damaged in transit 6 Arrived late 7 Order incomplete
8 Other, please state:

Order Number	Product Name	Size	Quantity	Return Code

PLEASE TICK ONE

Refund
Exchange

Details and size of the product you would like:

Please Note; Unless the items you received are faulty, we are unable to offer a refund or exchange on:

- All Jerseys Personalised with a Name, Number, Long Sleeves, Player Fit, or between Sizes 5XL 7XL.
- Half / Half jerseys.
- Any Personalised or made to order goods NB: This includes all club shop items.
- It can take up to 14 days for a return to be processed if you choose to send it back to us via Post Office or Parcel Collection Service.
- We cannot refund postage & packaging on unsuitable items and are unable to refund costs for any method of posting other than those detailed here.

